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FACSIMILE TRANSMISSION COVER SHEET

Date: Wednesday, March 15, 2006

To USPTO - Examiner: Frantz COBY

Art Unit: 2161

Fax: 571/273-2885

From: Sean McDermott

Customer No: 29855

Client/Matter #: 149-0119U5

Serial No.: 09/945,413

Re: *Please see the attached (listed below)*

Pages (including cover page): 4

**Received in the United States Patent and Trademark Office
Mail Stop ISSUE FEE**

1. Issue Fee Transmittal submitted herewith in duplicate; and
2. Comments on Statement of Reasons for Allowance Under 37 CFR § 1.104(e) (1 page).

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05/16/2006 13:47 8324462424


WONG CABELLO

MAY 16 2006

PAGE 07

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Appl. No. : 09/945,413 Confirmation No.: 2725
Applicant : Mark A. George and Cynthia L. Sturgeon
Entitled : Service Desk Data Transfer Interface
Filed : 31 Aug 2001
TC/A.U. : 2171
Examiner : Frantz Colby
Docket No. : 149-0119US
Customer No. : 29855

<p>CERTIFICATE OF TRANSMISSION UNDER 37 C.F.R. 1.8</p> <p>I hereby certify that this correspondence is being facsimile transmitted to the United States Patent and Trademark Office Facsimile No. 571-273- 2885 on Date: <u>3-15-2006</u></p> <p> _____ Signature <u>Rebecca L. Ginn</u></p>

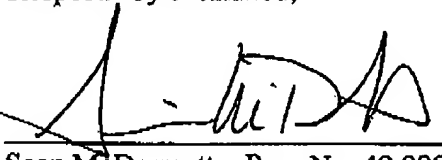
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Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

**COMMENTS ON STATEMENT OF REASONS FOR ALLOWANCE
UNDER 37 C.F.R. § 1.104(E)**

Assignee appreciates the Examiner's allowance of claims 1-4, 6-14, and 16-20 in this application. Assignee does not disagree with the Examiner's characterization of what the prior art discloses, and Assignee agrees that the prior art does not disclose or suggest the inventions claimed. However, Assignee wishes to point out that the Examiner has not necessarily correctly characterized the scope of all of the allowed claims. Therefore, the Examiner's statements should not be interpreted as indicative of the scope of the claims. Instead, each claim must be interpreted pursuant to its specific language.

Respectfully submitted,

March 15, 2006
Date



Sean McDermott – Reg. No. 49,000

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Date: Wednesday, March 15, 2006	
To USPTO - Examiner: Fianta COBY	Art Unit: 2161
Fax: 571/273-2885	
From: Sean McDermott	Customer No: 79853
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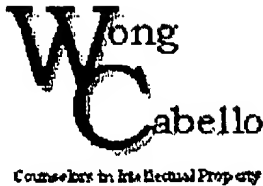
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PAGE 18 * RCVD AT 3/15/2006 3:40:39 PM [Eastern Standard Time] * SVR:USPTO-EFXXRF-1/21 * DNIS:2738300 * CSID:8324462424 * DURATION (mm-ss):03-38

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20333 SH 249, Suite 600
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smcdermott@counselip.com**FACSIMILE TRANSMISSION COVER SHEET**

Date: May 16, 2006

To: MAIL STOP ISSUE FEE

Fax: 571-273-8300 Examiner: Frantz Colby

From: Sean McDermott Customer No: 29855

Client/Matter: 149-0119US Serial No.: 09/945,413

Re: *Petition to Withdraw Holding of Abandonment*

Pages (including cover page): 8

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- **Petition under 37 CFR § 1.181 to Withdraw Holding of Abandonment Based on Evidence that a Reply Was Timely Filed (2-pages);**
- **Copy of Facsimile Transmission from 15 March 2006 (5-pages), including:**
 - **Facsimile Transmission Cover Sheet;**
 - **Part B-Fee(s) Transmittal Form PTOL-85;**
 - **Copy of Part B-Fee(s) Transmittal Form PTOL-85;**
 - **Comments on Statement of Reasons for Allowance; and**
 - **Auto-Reply Facsimile Transmission received from the Office on 15 March 2006.**